

Is your company ready for AI agents?

A practical readiness checklist (sources, governance, risk and metrics) to assess whether your foundation can sustain AI agents in operation.

1. Data and sources

- You know which sources (documents, systems, spreadsheets) the AI should use to answer.
- There is a defined "source of truth" for the most queried topics.
- Sources are up to date and there is a process to keep them current.

2. Scope

- It is clear what the AI can and cannot answer.
- There is a safe default answer for when the information does not exist ("I don't know").

3. Governance

- There is a definition of who is accountable for AI use in the company.
- AI usage rules live in the architecture, not just in a document.
- AI use is not scattered without visibility ("shadow AI").

4. Permissions

- Access to sources respects who can see what (by area/role).
- The AI does not answer those not authorized for the information.

5. Traceability

- Each AI answer points to its origin (traceable source).
- It is possible to audit why the AI answered what it answered.

6. Answer quality

- There is a way to measure whether answers are correct and complete.
- Gaps (questions without a good answer) are identified and addressed.

7. Risk and compliance

- Handling of personal and sensitive data (privacy/LGPD) was considered from the start.
- There is clarity on what happens when the AI gets it wrong (accountability).

8. Use cases

- The first use cases were prioritized by value and data readiness.
- There is an initial use case with controlled scope to start with.

9. Metrics and pilot readiness

- You have defined minimum metrics (coverage, % of answers with source, satisfaction).
- There is an owner and a plan to review and improve the base continuously.
- The company can run a pilot safely, without exposing critical data or decisions.

HOW TO READ YOUR RESULT

0–8 items: Early stage. Start by organizing sources and scope before automating.

9–16 items: In preparation. The base exists, but governance and traceability are missing to scale with confidence.

17–22 items: Pilot-ready. Your company is in a position to run a governed AI agent pilot.

Want a complete assessment? Take the free diagnostic at contextfy.com.br/en/diagnostico. Prepared by Contextfy, the governed context layer for AI agents.